

# PHILIPS

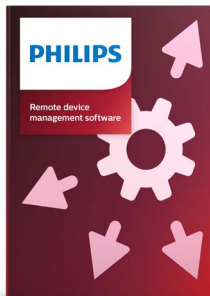
## Remote Device Management Software

Central configuration

Automatic firmware update

Support of virtual environments

Free version



LFH7470



## Make the most of your solution with remote device management

The Philips Remote Device Management Software allows administrators to centrally configure professional Philips dictation and transcription devices. The convenient remote management saves valuable time and resources for administrators, and simplifies their work process.

### Enhance your productivity

- Central configuration and management of devices saves time and resources
- Automatic firmware updates for a unified device structure
- Remote backup and reset of settings for hassle-free device setup

### Designed for professionals

- Support of virtual environments for reduced costs and improved accessibility
- Client-server architecture for easy central administration
- Free version available for risk-free solution testing



**No. 1**  
In professional  
dictation

No. 1 in SPS global  
customer satisfaction  
survey 09/2019

# Highlights

## Central configuration of hardware



The Philips Remote Device Management Software conveniently manages Philips professional dictation and transcription devices as well as the Philips SpeechLive Mobile App for iOS and Android. Administrators easily assign device configurations to users, device types, and even individual units.

## Automatic firmware updates



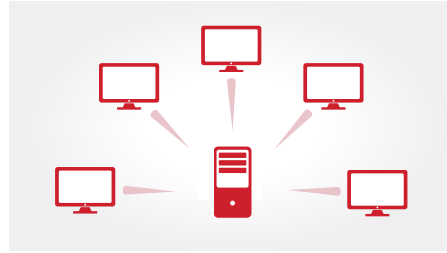
Easily update the firmware for SpeechAir, PocketMemo, and SpeechMike in one operation. An update notification is sent to all users once a new firmware file is centrally defined by the administrator.

## Remote reset of settings



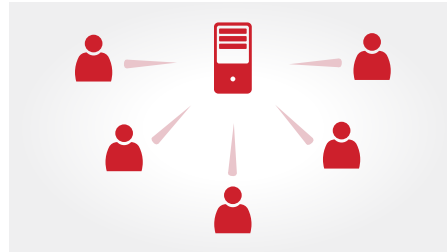
Administrators can quickly back up and restore individual user settings of Philips dictation devices.

## Support of virtual environments



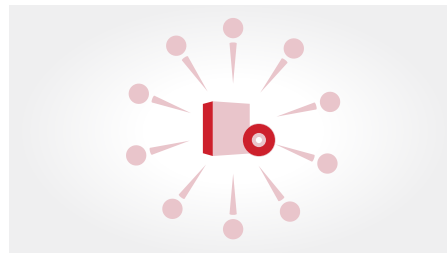
The Philips Remote Device Management Software can also be used in Citrix, Microsoft WTS/RDS and VMware Horizon View environments.

## Client-server architecture



The Philips Remote Device Management Software uses a client-server architecture. The server manages data storage, takes care of transactions, coherency and multi-user environment. The client updater application runs in the background, continually updating device configurations. It downloads and maintains a list of all individual device configurations.

## Free version



A free version of the Philips Remote Device Management Software supports reliable management and programming of up to 10 devices.

# Specifications

## Server requirements

**Minimum:** Intel dual core or equivalent AMD processor, 1 GHz or faster processor  
**Hard-disk space:** 100 MB, 4.5 GB for Framework 4.6  
**Supported platforms:** Microsoft Windows Server 2012 R2, Microsoft Windows Server 2025/2022/2019/2016  
**Supported database engines:** Microsoft SQL Server 2012 Service Pack 3 oder höher, Microsoft SQL Server 2014 Service Pack 1, Microsoft SQL Server 2016, Microsoft SQL Server 2017, Microsoft SQL Server 2019, Microsoft SQL Server 2022  
**Microsoft Framework 4.6**  
**IIS Web Server**

## Management console

**Minimum:** Pentium with 1 GHz and 1 GB RAM  
**Recommended:** Pentium IV or similar with 1 GHz and 1 GB RAM  
**Hard disk space:** 50 MB, 4.5 GB for Framework 4.6  
**Supported platforms:** Microsoft Windows 10 (64-bit), Microsoft Windows 11 (64-bit), Microsoft Windows Server 2012 R2, Microsoft Windows Server 2025/2022/2019/2016

## Updater client

**Minimum:** Pentium with 1 GHz and 1 GB RAM  
**Recommended:** Pentium IV or similar with 1 GHz and 1 GB RAM  
**Hard disk space:** 50 MB, 4.5 GB for Framework 4.6  
**Supported platforms:** Microsoft Windows 10 (64-bit), Microsoft Windows 11 (64-bit)

## Supported devices

SpeechOne Wireless Dictation Headset 6000 series  
 SpeechAir Smart Voice Recorder 1000/2000 series  
 PocketMemo Voice Recorder 8000 series  
 SpeechMike Air Wireless Dictation Microphone 3000 series  
 SpeechMike Dictation Microphone 3200/3300 series  
 SpeechMike Premium Dictation Microphone 3500/3600 series  
 SpeechMike Premium Touch Dictation Microphone 3700/3800 series  
 SpeechMike Premium Air Wireless Dictation Microphone 4000 series  
 Foot control ACC2300 series  
 Philips SpeechLive Mobile App for Android and iOS

